



About Nippon Recruitment

Nippon Recruitment specialises in international recruitment worldwide, with a focus on Japanese companies. On behalf of our customer, a multinational IT- and telecommunications services provider located in Amsterdam, we are looking for a

Global Infrastructure Support Staff (1215) Fulltime, Amsterdam-based

Company information

Our customer is the largest international IT- and telecommunications services provider in Japan. They provide a wide variety of international services by utilizing the state-of-the-art techniques and the precious experiences that they obtained in the international field since 1953. Their service offer ranges from services provided for corporate use to those for private use during a trip abroad. They also offer their customers advanced telecommunications media such as frame-relay or Internet and provide total customer support to cover everything from terminals to networking, as well optimum networking solutions. Moreover, they meet any kind of needs for worldwide communications through their global network.

Job description

- Support for the European side in the progress of the above project
- Receipt of inquiries after implementation and escalation to customer's HQ
- User notification and vendor coordination for system failures, etc. related to the requested systems.
- Routine operations and escalation when security alerts persist to the requested systems including configuration change.
- Support for new services and follow-up to existing services.
- Preparation of various documents and manuals, etc.
- IP address allocation management and documentation

Job requirements

In order to qualify for this versatile and challenging position, required are at least the following criteria:

- Experienced in ICT
- Experienced with AzureAD & Intune, MS Purview Information Protection, CATO (WAN, Internet, VPN) and/or Proofpoint Email Security
- Fluency in English, Japanese language skills will be a plus
- Excellent communication skills
- Valid work permit

Are you interested in this role, with international aspects and a broad field of activity, then please send your CV to Wakana Kaitani (application@nipponrecruitment.com)